All about JIZ

The Munich’s Youth Information Centre is a public institution funded by “Kreisjugendring München-Stadt”. Our German name is Jugendinformationszentrum, however we are often just called ”JIZ”, which is the acronym.

► The Youth Information Centre

...the main target group are young people aged between 14 and 26 years. Additional target groups are family members and those who work with young people (teachers, social workers, youth workers etc.)

...provides extensive information about all youth and early adulthood related issues (employment matters, recreation, youth travel, legal issues etc.)

... is a first point of contact for young people seeking information or assistance, also in crisis situations

...offers initial consultation

...offers regularly expert counseling (Legal Counseling, Dept Counseling, Bullying Counseling, School-to-Work Transition Counseling, Counseling on going abroad, Accommodation Counseling...)

... refers young people to relevant statutory agencies and youth welfare services when further information or specialist help is required

... has projects, in which young people can participate

... provides computer with internet access and websites for online research

... provides a wide range of print materials (brochures and books)

... publishes own material, for example the brochure “München-Tipp” (Munich’s advice) on different subjects (Accommodation in Munich, Party Rooms, 2nd-Hand Shops etc.)

... gives introductions for visitors and groups

... all services are free of charge and confidential, clients may remain anonymous

► Contact & Accessibility

Visit us: Sendlinger Straße 7 (inner courtyard), 80331 Munich, Germany
Call us: ++49 89 550 521 50
Write an e-mail: info@jiz-muenchen.de
Write a massage via WhatsApp: ++49 160 99 41 23 94
Send us fax: ++49 89 550 521 51

Mail-Address:
Jugendinformationszentrum
Oberanger 6
80331 Munich, Germany

Opening hours:
Monday: 12 pm - 7 pm
Tuesday - Friday: 1 pm - 6 pm

On weekends we are closed. However, on Saturdays 1 pm - 5 pm our facilities are run by “Spiellandschaft Stadt” with events for children. During this time access to print material within JIZ is available.

Follow us on:
- Instagram: jiz_muc
- Facebook: www.facebook.com/JIZ.Muenchen
- YouTube: JIZmuenchen

► Getting to JIZ

Entrance

There are two ways to reach JIZ:
- via Oberanger 6: take the stairs up to the inner courtyard. The stairs are just behind the bus stop (lines 52 and 62).
- via Sendlinger Straße 7: The Sendlinger steet is a pedestrian zone. The entrance to the inner courtyard is next to the optician shop.

Transportation

By Bus
Line 52 and 62 Stop at St. Jakobs-Platz. Take the stairs up to the inner courtyard. The stairs are just behind the bus stop.
By Metro & Suburban train
The nearest Metro and Suburban train station is Marienplatz on the U3, U6 and S 1-8 lines. The station is approximately five minutes' walk from the JIZ’s Sendlinger Straße 7 entrance.

Sendlinger Tor station services the Metro lines U1, U2, U3 and U6 and is approximately eight minutes walk from the JIZ’s Sendlinger Straße 7 entrance.

By car
We do not have parking facilities and parking is strictly prohibited around the JIZ.

For further information:
see www.jiz-muenchen.de
or contact us.info@jiz-muenchen.de

JIZ - Services

Vacation Pass + Family Pass
JIZ sells Vacation Passes and Family Passes.

Vacation Pass (Valid during the holidays within the academic year)
With the “Vacation Pass” children and teenagers get free access or discount to dozens of attractions. To purchase a Vacation Pass the child’s photo is required. The sale starts in October shortly before autumn holidays. Prices:

- 14,00 €: for children aged between 6-14 years (includes access to public transport during the summer holidays)
- 10,00 €: for teenagers aged between 15-17 years (does not include access to public transport during the summer holidays)

Further Information: www.muenchen.de/ferienpass

Family Pass (Valid during the calendar year)
With the “Family Pass” families (2 adults and up to 4 children) get discount to dozens of attractions. Price: 6,00 €. The sale starts in December shortly before Christmas.

Further Information: www.muenchen.de/familienpass

“OBEN OHNE” Tickets
At JIZ you can purchase tickets for the open air festival "OBEN OHNE". The ticket sale starts every year on February 14th.

Further Information: www.oben-air.de

Theaterjugendring (TJR)
Theaterjugendring provides lower-priced tickets for venues at Munich’s theatres. Those tickets are only available with a subscription to groups of young people up to 27 years, such as school classes, students, trainees etc. Further Information: www.theaterjugendring.de

Inspection of Extended Certificate of Good Conduct
JIZ is a point of inspection for the Extended Certificate of Good Conduct. Volunteers who are active in the youth work are obligated to present their Extended Certificate of Good Conduct. Further Information: www.jugendverbaende-muenchen.de

JIZ - Online Services

www.jiz-muenchen.de
Our homepage provides news and content relevant for young people, information on a wide range of subjects, on counseling services as well as on brochures. Furthermore, it includes an address database with around 2.000 records.

www.muenchen.de/jugend
Youth section on the official website of the City of Munich (maintained by JIZ).

www.wohnen.jiz-m.de
Compact information on accommodation search in Munich for young people.

www.ferien-muenchen.de
Holidays and leisure activities for children and youth in and around Munich.

www.ichhabdamalneFrage.de
Info-Fox informs and advises on online social networks (Facebook, Instagram, WhatsApp etc.).

www.wege-ins-ausland-messe.de
This website informs on the annual fair for stays abroad (volunteering, work & travel, au pair, internships abroad, studies or semesters abroad, language courses etc.) and counseling services. The fair takes place in October and is organised by JIZ in cooperation with various partners.
Expert Counseling
JIZ works in close cooperation with external specialists. All counseling sessions are free of charge and strictly confidential. For schedule and further information please see: www.jiz-muenchen.de/beratung

Expert counseling - Without Appointment

Accommodation Counseling
Every Monday from 2:00 pm to 6:00 pm. General information and advice for young people who need accommodation in Munich. No provision of accommodation!

Legal Counseling
Every Tuesday from 4:00 pm to 6:00 pm. Initial advice on all legal issues for young people. In cooperation with lawyers and the municipal youth welfare service.

School-to-Work Transition Counseling
Every 1st and 3rd Wednesday of the month from 4:00 pm to 5:30 pm (not during holidays). Advice and support for school students concerning their future education paths, vocational training and the transition into the working life. In cooperation with the service point for work related youth work ”JAPs”.

Debt Counseling
Every Thursday from 4:00 pm to 6:00 pm. Advice for young people up to 25 years who have problems with debts. In cooperation with AWO/DGB.

Counseling on going abroad
Every 1st Thursday of the month from 6:00 pm to 8:00 pm (not during holidays). Advice and information on stays abroad (volunteering, work & travel, au pair, internships abroad, language courses etc.). Also with various external experts.

Expert counseling - With Appointment

Advice for school related problems
Every 2nd Wednesday of the month from 2:30 pm to 5:00 pm (not during holidays). Advice for students and their parents having difficulties with school and learning. In cooperation with psychologists (PIBS).

Bullying Counseling
Every 4th Wednesday from 2:30 pm to 5:00 pm (not during holidays). Advice for students and their parents being bullied at school. In cooperation with psychologists (PIBS).

Counseling on Tenancy Law
Requests can be send via info@jiz-muenchen.de and will be answered by a specialist lawyer.

Counseling on Data Protection
Consultation on personal rights on the internet. Requests can be send via info@jiz-muenchen.de and will be answered by a specialist lawyer.

Youth and the Police
Legal advice for young people on their rights and rules for dealing with the police. Requests can be send via info@jiz-muenchen.de and will be answered by lawyers within 48 hours

Information and support outside the JIZ’s opening hours
INFOFON ++49 89 121 5000
Peer-to-Peer counseling. Young people advise young people. Confidential telephone advice, daily 6-10 pm and online: www.info4mux.de

JiBB
Advisory network „Young People in Education and Work”
Monday - Friday: 9 am - 12 pm
Monday + Tuesday: 1:00 pm - 4:00 pm
Thursday 1:00 pm- 5:00 pm
Wednesday + Friday: closed in the afternoon
JiBB-Phone during the opening hours: ++49 89 - 5454 1779 42
Further information www.jiibb-muenchen.de

JIZ - Events
“Infofrühstück” (Information-Breakfast)
Regular exchange and networking meetings with coffee. www.jiz-muenchen.de/fachkraefte

“modern talking”
Lecture series for professional youth workers and for all interested. www.jiz-muenchen.de/fachkraefte

Movie Evenings & talks
Movie evenings and talks on migration and equal opportunity issues. Organised by JIZ and MIKADO (InitiativGruppe e.V.) www.filmreihe.jiz-m.de
 Participation in JIZ

Would you like to become active in JIZ?
You can participate in projects, for example: produce radio features for M94.5 or video clips and photos for JIZ on YouTube and Instagram.

...or become our trainee?
JIZ offers internships (usually up to 22 weeks) for Social Work students.
Contact person: Magda and Stephan - Phone ++4989-550 521 50 or info@jiz-muenchen.de

 Further volunteer opportunities

‘Die Aktion’ – Youth participation in Munich
This project provides youth-policy services and information on youth issues in local politics. www.die-aktion-muenchen.de

INFOFON
Become a youth counselor with our cooperation partner INFOFON. After a comprehensive training (free of charge) you are able to give young people advice on all their questions via phone (++49 89 121 5 000) as well as online at www.info4mux.de. INFOFON is available daily from 6 pm - 10 pm.

Münchner Schüler*innenbüro e.V. (MSB)
(The Munich’s Office of School Pupils)
MSB is a network, where active pupils from and around Munich can come together. MSB supports SVV (the official representatives of all pupils within Munich). www.schuelerbuero.de

Münchner Stadtschülerinnenvertretung SSV
(Official representatives of all pupils within Munich)
Students of different school types (eg. middle, secondary, high and special schools) elect their official representatives. The SSV represents their interests, participates in politics, organises workshops and discussions on school issues. www.ssv-muenchen.de

Münchner Jugendverbände
(Munich’s Youth Associations)
You can become active in one of around 70 Munich’s youth associations united in Kreisjugendring München-Stadt. Further information: www.hjr-m.de or www.jugendverbaende-muenchen.de